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Objective: -

To provide harmonious and safe conditions at workplace that redress complaints of sexual harassment in an unbiased and effective manner, with an approach of zero tolerance.

<u>Sexual Harassment includes any one or more of the following unwelcome acts or behavior (whether directly or by implication): -</u>

- 1. Physical contact and advances; or
- 2. A demand or request for sexual favours which includes verbal, textual, electronic or by any other means; or
- 3. Making sexually coloured remarks; or
- 4. Showing pornography; or
- 5. Any other unwelcome physical, verbal or non-verbal conduct of sexual nature.
- 6. Implied or explicit promise of preferential treatment in her employment; or
- 7. Implied or explicit threat of detrimental treatment in her employment; or
- 8. Implied or explicit threat about her present or future employment status; or
- 9. Interference with her work or creating an intimidating or offensive or hostile work environment for her; or
- 10. Humiliating treatment likely to affect her health or safety.

Applicability: -

- 1. All employees of the company whether permanent, temporary or apprentice.
- 2. Any such sexual harassment which has taken place whether within or without office hours.

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Committee Formation: -

- a. A Presiding Officer who shall be an employee employed at a senior level at workplace from amongst the employees.
- b. Not less than two Members from amongst employees preferably committed to the cause of women or who have had experience in social work or have legal knowledge.
- c. One member from amongst non-governmental organizations or associations committed to the cause of women or a person familiar with the issues relating to sexual harassment.

The Presiding Officer and every Member of the Internal Committee shall hold office for 3 years.

For conducting the inquiry, a minimum of three Members of the Complaint Committee including the Presiding Officer or the Chairperson should be present.

Guidelines: -

- 1. Any aggrieved employee may make, in writing, a complaint of sexual harassment at workplace to the Internal Committee within 3 months in case of any delay a justification has to be given for same.
- 2. Written Complaint to be registered along with supporting documents and the names and addresses of the witnesses.
- 3. The alleged respondent shall file his reply to the complaint along with his list of documents, and names and addresses of witnesses.
- 4. If the aggrieved employee or alleged respondent fails, without sufficient cause, to present herself or himself for three consecutive hearings convened by the Chairperson or Presiding Officer then Complaint Committee has a right to terminate the inquiry proceedings or give a unilateral decision.

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- 5. The parties shall not be allowed to bring in any legal practitioner to represent them in their case at any stage of the proceedings before the Complaints Committee.
- 6. Committee will hear both sides during the course of inquiry and will allow parties to make representation against the findings.
- 7. The inquiry should be completed within 90 days from the date of complaint.

Actions against alleged respondent: -

- 1. One of the following actions can be taken against the alleged respondent, if allegations are proved right:
 - a. Written Apology
 - b. Warning
 - c. Counselling
 - d. Community Service
 - e. Reprimand or Censure
 - f. Withholding of Pay Rise or Increments
 - g. Fine of an amount as decided by Internal Committee, which can be deducted from salary.
 - h. Termination
- In case it is established by the Committee that charges against the alleged respondent are false and malicious, Complainant will suffer one of the above actions. Though a mere inability to substantiate a complaint or provide adequate proof need not attract action against the complaint.

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Settlement: -

 A settlement can be reached between aggrieved employee and alleged respondent; however, monetary compensation should not be the basis for same.

Other Important Information: -

- 1. Aggrieved employee can request, in writing, for following during pendency of inquiry:
 - a. Transfer the aggrieved employee or the alleged respondent to any other workplace; or
 - b. Grant leave to the aggrieved employee up to a period of three months; or
 - c. Restrain the alleged respondent from filling aggrieved employee's appraisal form.

Committee: -

Presiding Officer- Shubhda Sharma, Head of Call Center

Other Members-

- Surjeet Choudhary- Lead HR VGL India
- Dimple Kanwar-LPO (Security),
- Ginny Hasija -Senior Manager (Finance & Accounts),
- Nishi Kumari-Recruiter (HR)
- Ankita Sethia-Generalist (HR)
- Sanjiv Kumar Arora-Head Video Content & Photography (Studio)

Member from NGO

Deepak Kalra from Umang.